

## Patient Billing

Your doctor has ordered the PrismRA<sup>®</sup> blood test from Scipher Medicine to help identify the best medication for your rheumatoid arthritis.

**We are committed to making testing more accessible and affordable.**

### How will PrismRA help your treatment plan?

The PrismRA test helps you and your doctor find the best medicine for you.

If your RA is flaring up and you're feeling unwell, your doctor may suggest starting or escalating your dose of a medication called TNF inhibitor therapy. With this drug class as well as other available medications, it can be hard to know which one is best for you.

Based on the PrismRA results, your provider may find starting a new medicine or modifying your current dose gives you the best chance of getting your RA under control.

### Did you receive what looks like a medical bill?

You will receive an Explanation of Benefits (EOB) from your insurance plan after Scipher submits a claim for PrismRA testing. Please note this is NOT a bill. Only an invoice with the Scipher Medicine logo is a bill.

### Your insurance sent you a check, what do you do?

If Scipher is not contracted with your insurance plan, you may receive a check for our services. If so, please call Scipher so that we may coordinate next steps with you. We will help you transfer the check and have your account properly credited.

### What is your financial responsibility?

You will receive an Explanation of Benefits (EOB) from your insurance plan after Scipher submits a claim for PrismRA testing. Please note this is NOT a bill, but rather a notice of how your claim has processed.

If your insurance claim is denied, with your consent, our team will work directly with your insurance provider and physician to try and obtain coverage while minimizing any financial burden. Scipher also offers a Financial Assistance Program for eligible patients and interest free payment plans to help you get access to our testing at the most reasonable and affordable rates possible.

Please call us at (844) 577-0935 or email [ScipherBilling@quadax.com](mailto:ScipherBilling@quadax.com) with any questions.

### If you have any questions, please call us. We are happy to help!

Have you received an EOB? Do you have questions?

Please call us at **(844) 577-0935** or email [\*\*ScipherBilling@quadax.com\*\*](mailto:ScipherBilling@quadax.com).

**Do not call your doctor, as only Scipher specialists will be able to assist you with billing inquiries.**