

Frequently Asked Billing Questions



We are committed to making testing more accessible and affordable.

PrismRA helps find the best treatment plan for you

Your provider has ordered the PrismRA blood test to help identify the best medication for your rheumatoid arthritis (RA).

If your RA is flaring up and you're feeling unwell, your provider may suggest starting or escalating your dose of a medication called TNF inhibitor therapy. With this drug class, as well as other available medications, it can be challenging to know which one is best for you.

Based on the PrismRA result, your provider may find starting a new medicine or modifying your current dose gives you the best chance of getting your RA under control.

Is PrismRA covered by my insurance?

Scipher Medicine®, the developers of PrismRA, is contracted with a number of health insurance plans, but your individual health benefits will determine insurance coverage for PrismRA. Please contact your health plan directly about your individual benefits. The PrismRA billing code is CPT 81599.

Is PrismRA covered by Medicare?

Scipher is a Medicare participating provider and a Medicaid participating provider in many states. PrismRA is covered by Medicare and Medicare Advantage.

What will my out-of-pocket expense be?

Scipher will do all we can to ensure the test is affordable to patients. Each individual health plan has different covered services, co-insurance, co-pays, and deductibles making determining your out-of-pocket cost challenging until the entire billing and appeals process is complete.

If I cannot afford the cost of the test, what are my options?

We offer interest-free payment plans for periods of up to 6 months and financial assistance to those who qualify.

Please contact our billing team to further discuss our Patient Assistance Program including eligibility requirements. You can find and submit your application on the PrismRA patient billing page. If applicable, we also offer a self-pay option.

How do I make a payment?

If you have received a bill from Scipher, you can make payment directly on our Patient Billing Portal, which can be found on the PrismRA patient billing page. You can choose the payment option that is right for you and pay quickly and easily.

Diagnostic laboratory tests are also eligible for reimbursement with a Flexible Spending Account (FSA) or a Health Savings Account (HSA). We accept all major credit cards, checks, and money orders.

What if my insurance plan sends me a check directly for the cost of the test?

Please endorse your check by signing the back and writing the following under your signature: "Payable to Scipher Medicine."

Then, mail the check along with a copy of the Explanation of Benefits (EOB) to the following address: Scipher Medicine, PO Box 412849, Boston, MA, 02241-2849.



Do you have questions? We are happy to help!

Please call us at **(855) 724-7437, option 1** or email **Billing@Scipher.com**.

Please do NOT call your provider, as only Scipher specialists will be able to assist you with billing inquiries.

This information is presented for informational and reference purposes only and is not intended to provide coding, reimbursement, treatment, or legal advice. All medical decisions should be made at the discretion of the provider. Scipher Medicine, complies with the Section 1557 Nondiscrimination Notice and does not discriminate on the basis of race, color, religion, sex, marital status, sexual orientation, gender identity or expression, English language proficiency, national origin, age, disability, veteran status or any other status protected by law. ATTENTION: If the primary language you speak is other than English, language assistance services, free of charge, are available to you. Call 1-855-724-7437.